Name: Lulu [redacted]
E-Mail: [redacted]@YAHOO.COM
Phone Number: [redacted]
Address: [redacted], The Colony TX

# Customer Satisfaction Survey

How did you become a Lifetime Fence customer?
(_) Family Referral (_) Signs on Fences (_) Neighbor Referral
(_) Direct Mail (✓) Google (_) Website

| | Did Not Meet | Met | Exceeded |
|---|---|---|---|
| **Customer Service Rep** | (___) | (___) | (✓) |
| **Presentation of information** | (___) | (___) | (✓) |
| **Project Manager** | | | |
| Courteous/Professional | (___) | (___) | (✓) |
| Listened well/Informative | (___) | (___) | (✓) |
| Timely follow up | (___) | (___) | (✓) |
| **Craftsmen** | | | |
| Notification upon arrival | (___) | (___) | (✓) |
| Material delivery | (___) | (___) | (✓) |
| Disposal and Cleanup | (___) | (___) | (✓) |

Overall Star Rating (may be used on web) 1 2 3 4 (5)

Review: It is exactly how we pictured it in mind and better! Love the craftsmanship and friendliness and professionalism of the crew!

Continue on back

Our business depends on referrals from satisfied customers like you.

Fill this out and send it to us to receive a

## 25.00 GIFT CERTIFICATE!

***Please Mail, Email, or Drop off Completed Survey to Our Home Office:***

***Lifetime Fence 1301 Justin Rd #106, Lewisville TX 75077***

**Referral:**
Name:
E-Mail:
Phone Number:
Address:

**Referral:**
Name:
E-Mail:
Phone Number:
Address: